



Maestro
All-In-One PMS Solution

MAESTRO SUPPORTED INTERFACES

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Introduction

The following is a list of interfaces to third party systems currently supported by Maestro.

Maestro supports many interfaces using a direct interface with the system vendor using the vendors proprietary interface specifications, using HTNG/OTA standards, or using our own Maestro API, named Genomi. Additional interfaces are supported using the Comtrol Lodging Link PTS Software and should a required interface not be listed here; it may be supported using our Control interface

If an unlisted interface is required, please contact us to discuss if the interface has been investigated previously and for available options. Maestro does regularly develop interfaces for new products and provide an API to third parties wishing to integrate with Maestro.

Interfaces are grouped by type and each interface has the current status identified. Status values are:

INSTALLED Installed at one or more properties in a live environment

READY Completed and ready for client installation/testing, but not yet installed

INTERNAL TEST Completed and now undergoing testing at Maestro

DEVELOPMENT Currently being developed

WAIT On-hold due to lack of demand

PENDING Identified as a required interface but not yet submitted for development

Revision History



| Date | Revision Notes |
|--------------------|--|
| February 2015 | Rebranded Revision |
| June 11, 2016 | Management review and update of new interfaces |
| June 15, 2016 | Added ID Scanners, Revenue Management Systems, and Statustracker |
| August 15, 2019 | Added GDS, Mail System Integration, Maestro API Interfaces (GENOMI), Revenue Management System, Digital Marketing/Email, Table Reservation |
| November 5, 2019 | Aireus POS and Maestro API Interfaces (GENOMI) |
| November 27, 2019 | Maestro API Interfaces (GENOMI) |
| November 29, 2019 | Book4Time POS and GDS/OTA/Booking Engine Reservations |
| December 12, 2019 | Inntopia GDS and Inntopia (Ryan Solutions) Reputation Management (CRM) |
| May 12, 2020 | Navis Digital Marketing/Email |
| August 17, 2020 | Passkey GDS |
| November 18, 2020 | PurpleCloud Housekeeping Management |
| November 30, 2020 | Graphical Room Layout |
| January 19, 2021 | Maestro API Interfaces (GENOMI), and Revenue Management |
| March 25, 2021 | Yardi G/L Export |
| September 15, 2021 | Maestro API Interfaces (GENOMI) |
| February 4, 2022 | Telephone Systems (PBX), Retail Inventory System, Graphical Room Layout |
| June 8, 2022 | Char Systems Telephone Systems (PBX), ForeUp Point of Sale, Akia Maestro API Interfaces (GENOMI), Sage Intacct G/L Export, and ForeUp Golf Tee-Time |
| Aug 9, 2022 | FreedomPay Credit Card, Right Signature and DocuSign Document Sign, B4Checkin Maestro API Interfaces (Genomi), Tripleseat and Ivy Third Party Sales and Catering |
| Nov 8, 2022 | Broadsoft (PBX) |
| Dec 6, 2022 | Telecom Eye (Call Accounting), Graymatter, Jazz, Telecom Eye (PBX) and EzSuite Golf, Milano Spa, Lightspeed F&B and Golf Pro-shop, Micros Symphony (POS) |
| June 12, 2023 | Revenue Analytics (RMS) |
| Dec 20, 2023 | Elavon Canada and FreedomPay (Credit Card), ForeUp and TeeOn (Golf Interface), Revenue Analytics (Revenue Management), Kalibri Labbs & Sciant (GENOMI), Spa and Activities Interfaces section with Morpheus Cloud, Gift Card section with Valutec. |
| April 5, 2024 | Telus (Internet Access Billing) |
| May 10, 2024 | Affirm (Payment Portal) |

Front Office Interfaces

Business Intelligence

| Brand | Model | Version/Protocol | Status |
|--------------|-------|------------------|---------------------------|
| Kalibri Labs | -- | -- | INSTALLED |
| Sciant | -- | -- | INSTALLED |
| SnapShot | -- | -- | INSTALLED |

Call Accounting

(Compatible with most record formats and protocols)

| Brand | Model | Version/Protocol | Status |
|-----------------|--------------|------------------|---------------------------|
| Amtel | Smarty | -- | INSTALLED |
| Atlas | 500 | -- | INSTALLED |
| CDS | Statcom | -- | INSTALLED |
| Comdial | -- | Hobic/Holidex | INSTALLED |
| EZadvantage | Call A Matic | -- | INSTALLED |
| Genesis | UNIX | Onboard/Network | INSTALLED |
| Genesis | UNIX | -- | INSTALLED |
| Genesis | Windows | Onboard/Network | INSTALLED |
| Genesis | Windows | -- | INSTALLED |
| Hansen Software | CASH | -- | INSTALLED |
| Hitachi | HCX5000 | Ack/Nak | INSTALLED |
| Homisco | -- | Hobic/Holidex | INSTALLED |
| ICSS | -- | -- | INSTALLED |

| Brand | Model | Version/Protocol | Status |
|---------------------------|------------------------|---------------------|-----------|
| InnOvation | InnCharge/InnLine 2020 | -- | INSTALLED |
| InnTel | 1500 | -- | INSTALLED |
| Intech | Housecall\$ | Holidex | INSTALLED |
| ISI | Infortext | -- | INSTALLED |
| Broadsoft (formerly Jazz) | -- | -- | INSTALLED |
| MDR | MDR-5000 | Ack/Nak | INSTALLED |
| PhoneBill | -- | Ack/Nak | INSTALLED |
| PhoneSuite | 112 | Hobis A | INSTALLED |
| ProfitWatch | -- | Ack/Nak | INSTALLED |
| RSI (Telecost) | -- | Ack/Nak | INSTALLED |
| Siemens | -- | Status | INSTALLED |
| Status | -- | -- | INSTALLED |
| Tality | -- | -- | INSTALLED |
| Telecom Eye | | -- | INSTALLED |
| Tel Electronics | Inn-Form Plus/XL | PMS/HX | INSTALLED |
| TMS | -- | -- | INSTALLED |
| Ultimate | Innservice | TCP/IP (No ACK/NAK) | INSTALLED |
| XETA | -- | HMS/Holidex | INSTALLED |
| XIOX Corp | Prophet-h | -- | INSTALLED |

Cashless Vending

| Brand | Model | Version/Protocol | Status |
|--------|-------|------------------|--------|
| C-Star | -- | -- | READY |

Corporate Accounting

| Brand | Model | Version/Protocol | Status |
|----------------------------------|---------|------------------|-----------|
| Corporate Upload (G/L, A/R, T/A) | Generic | -- | INSTALLED |

Credit Card

| Brand | Model | Version/Protocol | Status |
|-----------------|---|------------------|-------------|
| Elavon | Fusebox | United States | INSTALLED |
| Elavon | Fusebox | Canada | INSTALLED |
| FreedomPay | -- | United States | INSTALLED |
| FreedomPay | -- | Canada | DEVELOPMENT |
| Fullsteam | -- | -- | DEVELOPMENT |
| PXP (Servebase) | Anypay | -- | INSTALLED |
| Shift 4 | Lighthouse Transaction Manager (formerly Dollars On The Net) | -- | INSTALLED |

Customer Relationship Management

| Brand | Model | Version/Protocol | Status |
|---|-------|------------------|-----------|
| AKIA | -- | -- | INSTALLED |
| GMS (formerly ZDirect, & Digital Alchemy) | -- | -- | INSTALLED |
| HMA Intelligent Marketing | -- | -- | INSTALLED |
| KnowCross | -- | -- | INSTALLED |
| Listrak | -- | -- | INSTALLED |
| Navis | -- | -- | INSTALLED |
| Nonius | -- | -- | INSTALLED |
| Revinat | -- | -- | INSTALLED |
| Track Plus | -- | -- | INSTALLED |
| Trust You | -- | -- | INSTALLED |
| Unifocus | -- | -- | INSTALLED |

Digital Marketing / Email

| Brand | Model | Version/Protocol | Status |
|---------------|-------|--------------------|-----------|
| Revinat | -- | Maestro Genomi API | INSTALLED |
| Stash Rewards | -- | -- | INSTALLED |
| Zdirect | -- | Maestro Genomi API | INSTALLED |

Document Sign

| Brand | Model | Version/Protocol | Status |
|-----------------|-------|------------------|---------------|
| Right Signature | -- | -- | INSTALLED |
| DocuSign | -- | -- | INTERNAL TEST |

Energy Management

| Brand | Model | Version/Protocol | Status |
|-----------------|-------|--------------------|-----------|
| Alerton | -- | Scientific Atlanta | INSTALLED |
| Gentec | -- | | INSTALLED |
| InnComm | -- | Scientific Atlanta | INSTALLED |
| Johnson Control | -- | Scientific Atlanta | INSTALLED |
| Trane | -- | Polarsoft | INSTALLED |
| WiSuite | -- | Scientific Atlanta | INSTALLED |

G/L Export

| Brand | Model | Version/Protocol | Status |
|------------------|--|------------------|-----------|
| Aptech Profitvue | User Defined | CSV/TXT | INSTALLED |
| Dataplus | Legacy / DPHS | CSV/TXT | INSTALLED |
| Great Plains | User Defined | CSV/TXT | INSTALLED |
| IDSbooks | -- | -- | INSTALLED |
| M3 | User Defined | CSV/TXT | INSTALLED |
| MYOB | -- | CSV/TXT | INSTALLED |
| Navision | -- | CSV/TXT | INSTALLED |
| Quickbooks | IIF (Intuit Interchange | CSV/TXT | INSTALLED |
| Sage | 50 Canada (formerly Simply Accounting) | CSV/TXT | INSTALLED |
| Sage | 50 US (formerly PeachTree) | CSV/TXT | INSTALLED |

| Brand | Model | Version/Protocol | Status |
|---------------|---------------------------------|------------------|-----------|
| Sage | 100 (formerly Mas 90 / Mas 200) | CSV/TXT | INSTALLED |
| Sage | 300 (formerly AccPac) | CSV/TXT | INSTALLED |
| Sage Intacct | -- | -- | INSTALLED |
| Solomon | -- | CSV/TXT | INSTALLED |
| Sun Financial | -- | CSV/TXT | INSTALLED |
| Timberline | -- | CSV/TXT | INSTALLED |
| Yardi | -- | CSV/TXT | INSTALLED |

GDS/OTA/Booking Engine Reservations

| Brand | Model | Version/Protocol | Status |
|------------------|--------|----------------------------------|-----------|
| Allegiant | -- | 2 way | PENDING |
| Avvio | -- | 2 way (enhanced with res upload) | INSTALLED |
| Cendyn | -- | 2 way | INSTALLED |
| Expedia | Direct | 2 way | INSTALLED |
| Fuel Interactive | -- | 2 way | INSTALLED |
| GenaRes | -- | 2 way | INSTALLED |
| HBSI | -- | 2 way | PENDING |
| Hosteeva | -- | 2 way | INSTALLED |
| Innlink | -- | 2 way | INSTALLED |
| Inntopia | -- | 2 way | INSTALLED |
| LeisureLink | -- | 2 way | INSTALLED |
| Luxury Res | -- | 2 way | INSTALLED |
| Mobius | -- | 2 way | INSTALLED |
| MyBookingPal | -- | 2 way (enhanced with res upload) | INSTALLED |
| Net Affinity | -- | 2 way (enhanced with res upload) | INSTALLED |

| Brand | Model | Version/Protocol | Status |
|------------------|------------------------|---|-------------|
| Open Hospitality | -- | 2 way | INSTALLED |
| Passkey | -- | 2 way (enhanced with res upload) | INSTALLED |
| Pegasus | -- | 2 way | INSTALLED |
| Maestro OBE | -- | 2 way (enhanced with res upload) | INSTALLED |
| Sabre | SynXis | 2 way 2 way (enhanced with res upload) | INSTALLED |
| SiteMinder | -- | 2 way | INSTALLED |
| Travel Tripper | -- | 2 way (enhanced with res upload) | INSTALLED |
| Travelclick | iHotelier /PMS Connect | 2 way 2 way (enhanced with res upload) | INSTALLED |
| Travelclick GMS | -- | 2 way (enhanced with res upload) | INSTALLED |
| TravLynx/Innlink | -- | 2 way | INSTALLED |
| Trust | -- | 2 way | INSTALLED |
| UniRez | -- | 1 way | INSTALLED |
| Vertical Booking | -- | 2 way | DEVELOPMENT |
| VIAD | -- | 2 way | INSTALLED |
| Windsurfer | -- | 2 way (enhanced with res upload) | INSTALLED |

Gift Card

| Brand | Model | Version/Protocol | Status |
|---------|-------|------------------|-----------|
| Valutec | -- | -- | INSTALLED |

Golf Tee-Time Interfaces

| Brand | Model | Version/Protocol | Status |
|--------|---------------------------------|------------------|--------------------|
| ForeUp | -- | -- | INSTALLED |
| TeeOn | Tee Sheet Golf Point of Sale | | PENDING PENDING |

Guest Messaging

| Brand | Model | Version/Protocol | Status |
|-------------------|-------------|------------------|---------------------------|
| Actabl | ALICE Suite | -- | INSTALLED |
| Fetch | GuestXMS | -- | INSTALLED |
| Hello Shift | -- | -- | INSTALLED |
| IVY Go Moment | -- | -- | INSTALLED |
| Nuvola | -- | -- | INSTALLED |
| Zingleme | -- | -- | INSTALLED |
| Whistle Messaging | -- | -- | INSTALLED |

ID Scanners (Passport/Driver's License)

| Brand | Model | Version/Protocol | Status |
|-----------|-------|------------------|---------------------------|
| Samsotech | -- | -- | INSTALLED |
| TTI | 3m | -- | INSTALLED |

In-Room Entertainment

| Brand | Model | Version/Protocol | Status |
|------------|-------|---------------------|---------------------------|
| Direct TV | -- | Lodgenet | INSTALLED |
| Galavu | -- | Video Checkout | INSTALLED |
| Guestek | -- | Video Checkout | INSTALLED |
| Guest-Tek | -- | Maestro Genomi API | INSTALLED |
| Intelity | -- | Maestro Genomi API | INSTALLED |
| Lodgenet | -- | Simple Billing Only | INSTALLED |
| Lodgenet | -- | Video Checkout | INSTALLED |
| MovieLink | -- | 1.7 | INSTALLED |
| NXTV | -- | Video Checkout | INSTALLED |
| On-Command | -- | Simple Billing Only | INSTALLED |
| On-Command | -- | Video Checkout | INSTALLED |

| Brand | Model | Version/Protocol | Status |
|--------------|-------|------------------|-----------|
| Quadriga | -- | Video Checkout | INSTALLED |
| Sonifi | -- | Lodgenet | INSTALLED |
| Time Warner | -- | Video Checkout | INSTALLED |
| World Cinema | -- | Lodgenet | INSTALLED |

Internet Access Billing

| Brand | Model | Version/Protocol | Status |
|-----------------|-----------|------------------|-----------|
| CAIS Internet | -- | -- | INSTALLED |
| CISCO | BBMS | -- | INSTALLED |
| Deep Blue | -- | -- | INSTALLED |
| Golden Tree | -- | -- | INSTALLED |
| Guestek | -- | -- | INSTALLED |
| HospitalityWiFi | -- | -- | INSTALLED |
| Intello | On Demand | -- | INSTALLED |
| Nomadix | -- | HOBIC/Micros | INSTALLED |
| Telus | -- | -- | INSTALLED |
| TravelNet | -- | Data Valet | INSTALLED |
| Wayport | -- | -- | INSTALLED |

Keycard

| Brand | Model | Version/Protocol | Status |
|------------|-------------|-------------------|-----------|
| Assa Abloy | Ving Vision | VC2100 1.3 | INSTALLED |
| Assa Abloy | Visionline | Timelox/PMS 1511 | INSTALLED |
| CISA | -- | Lodging Link PTS | READY |
| Dormakaba | Ilco | Gateway / Direct | INSTALLED |
| Dormakaba | Saflok | 600/6000/Ambience | INSTALLED |
| Hotek | -- | -- | INSTALLED |

| Brand | Model | Version/Protocol | Status |
|-----------------------|-----------|-----------------------|-----------|
| Marlok | -- | -- | INSTALLED |
| Onity (formerly Tesa) | HT24 | 4.x, 5.x | INSTALLED |
| Salto | Hams v1.3 | Onity (Tesa) Protocol | INSTALLED |

Mobile Key

| Brand | Model | Version/Protocol | Status |
|---------|-------|------------------|-----------|
| OpenKey | -- | -- | INSTALLED |
| Zaplox | -- | -- | INSTALLED |

Mail System Integration

| Brand | Model | Version/Protocol | Status |
|----------|-------|------------------|-----------|
| Experian | -- | QAS | INSTALLED |

Minibar

| Brand | Model | Version/Protocol | Status |
|--------------|-------------|------------------|-----------|
| AMS | AutoClassic | Full Duplex | INSTALLED |
| Dometic | -- | -- | INSTALLED |
| TMS-Mini Bar | -- | -- | |
| Posting | -- | -- | INSTALLED |

Parking Control

| Brand | Model | Version/Protocol | Status |
|--------|-------|------------------|-----------|
| McGann | -- | -- | INSTALLED |

Payment Portal

| Brand | Model | Version/Protocol | Status |
|-----------|-----------|------------------|-----------|
| Affirm | -- | -- | INSTALLED |
| B4Checkin | Transform | -- | INSTALLED |

Point of Sale

| Brand | Model | Version/Protocol | Status |
|------------------------------|------------------|---|---------------|
| Active Golf | GEN | Micros | INSTALLED |
| Aireus | -- | Micros 4700 | INSTALLED |
| Aloha | -- | Micros | INSTALLED |
| BevoPOS | Benseron | Micros | INSTALLED |
| Book4Time | -- | Micros 4700 | INSTALLED |
| Digital Dining | -- | Micros | INSTALLED |
| EasiPOS | -- | Micros | INSTALLED |
| EzSuite Golf Pro-Shop POS | -- | Micros | INSTALLED |
| ForeUp Golf Pro-Shop | -- | -- | INTERNAL TEST |
| General Meters | -- | Maestro Generic | READY |
| Generic (Ramesys UK) | -- | 2.1 | INSTALLED |
| HARMS Millennium | -- | Micros | INSTALLED |
| HSI | -- | Micros | INSTALLED |
| Infogenesis | -- | Revelation (TCP/IP, XML) | INSTALLED |
| IQ | -- | Maestro Generic | INSTALLED |
| Jencess | ServeWay/Saleway | -- | INSTALLED |
| Lightspeed F&B POS | -- | Micros Enhanced | INSTALLED |
| Lightspeed Golf Pro-shop POS | -- | Micros Enhanced | INSTALLED |
| Logivision | -- | Maestro Generic | INSTALLED |
| Micros | -- | E7/2700/3700/4700/8700/9700 (RS232, TCP/IP) | INSTALLED |
| Micros Symphony | -- | Micros | INSTALLED |

| Brand | Model | Version/Protocol | Status |
|--------------------------|----------|--|-----------|
| Micros Symphony | -- | Micros Enhanced (required SIM from 3rd party vendor) | INSTALLED |
| Milano Spa | -- | Micros | INSTALLED |
| MobileBytes | -- | Micros | INSTALLED |
| OTF On the Floor | -- | Micros | INSTALLED |
| PARS | -- | Micros | INSTALLED |
| Pixel Point | -- | Micros | INSTALLED |
| Posera | Maitre'D | Micros | INSTALLED |
| POSitouch | -- | POSitouch/Micros | INSTALLED |
| Prosalon | -- | Micros | INSTALLED |
| QuadraNet | EPOS | Maestro Generic | INSTALLED |
| Remanco | -- | Vision PMSI | INSTALLED |
| RetailPro | -- | Micros | INSTALLED |
| RTP Ski Ticketing | -- | Micros | INSTALLED |
| Sable | -- | Micros/Squirrel | INSTALLED |
| Sharp | 5700 | Micros | INSTALLED |
| Silverware | Classic | Network-Standard/Enhanced | INSTALLED |
| Silverware | Classic | Micros | INSTALLED |
| Silverware | Avrio | TCP/IP | INSTALLED |
| Siriusware Ski Ticketing | -- | Micros | INSTALLED |
| SpaSoft | -- | Micros | INSTALLED |
| Squirrel | -- | CHS/Lanmark3/Lanmark6 | INSTALLED |
| System3 | -- | Micros | READY |
| SzenCorp | Szen18 | Micros | INSTALLED |
| Tee-On Golf Systems | -- | Micros | INSTALLED |
| Toast POS | -- | -- | INSTALLED |

Reputation Management

| Brand | Model | Version/Protocol | Status |
|------------------------------------|----------------|--------------------|-----------|
| Inntopia (Formerly Ryan Solutions) | Ryan Solutions | 1 way | INSTALLED |
| Revinate | -- | Maestro API Genomi | INSTALLED |

Retail Inventory System

| Brand | Model | Version/Protocol | Status |
|------------|------------|------------------|-----------|
| Yellow Dog | Yellow Dog | -- | INSTALLED |

Revenue Management

| Brand | Model | Version/Protocol | Status |
|-----------------------------------|--------------|------------------|-----------|
| Duetto | -- | 2 way | INSTALLED |
| eRevMax/RateTiger | -- | -- | PENDING |
| EZRMS | -- | 1 way | INSTALLED |
| EZRMS | -- | 2 way | INSTALLED |
| IDeaS | -- | 1 way / 2 way | INSTALLED |
| Lighthouse (formerly OTA Insight) | Rate Insight | | INSTALLED |
| LodglQ | -- | 2 way | INSTALLED |
| Rainmaker | GuestRev | 2 way | INSTALLED |
| RateGain | -- | -- | PENDING |
| RateYield | -- | -- | INSTALLED |
| Revenue Analytics | N2Pricing | 2 way | INSTALLED |
| Right Revenue | -- | 2 way | READY |
| Snapshot | -- | 1 way | INSTALLED |

Table Reservation

| Brand | Model | Version/Protocol | Status |
|------------|-------|------------------|--------|
| Silverware | -- | -- | READY |

Tablet Check In/Check Out

| Brand | Model | Version/Protocol | Status |
|------------------------|-------|------------------|-----------|
| It Just Works Software | iPad | -- | INSTALLED |

Telephone Systems - PBX

| Brand | Model | Version/Protocol | Status |
|------------------------------------|--------------------|-------------------|-----------|
| Alcatel | AHL4400 | 08/99 V3.0 and Up | INSTALLED |
| Avaya (formerly Lucent Technology) | Definity | ASCII 04/97 | INSTALLED |
| Broadsoft | Jaxx Fusion | IP based | INSTALLED |
| Comdial | -- | HitachiHCX5000 | INSTALLED |
| Char Systems | -- | Lodging Link PTS | INSTALLED |
| Defero3 | -- | Hitachi | INSTALLED |
| Ericsson | BP250/MD110 | Lodging Link PTS | READY |
| Fujitsu | Starlog 3 | -- | READY |
| Fujitsu | F9600 | 12/97 | INSTALLED |
| GrayMatter | -- | Mitel | INSTALLED |
| Hitachi | HCX5000 | 09/98 7.4 | INSTALLED |
| iMagical | -- | Mitel | INSTALLED |
| Iwatsu | -- | Lodging Link PTS | READY |
| Jazz | -- | Comtrol | INSTALLED |
| Mitel | SX 2000 | -- | INSTALLED |
| Mitel | SX200D/L/EL/ML/ICP | 12/98 | INSTALLED |
| Mitel | 3300 ICP | -- | INSTALLED |
| NEC | NEAX2400 | 11/95 | INSTALLED |
| NEC | SV8100 | Hitachi | INSTALLED |
| Nevotek | -- | Lodging Link PTS | INSTALLED |

| Brand | Model | Version/Protocol | Status |
|-------------|-------------|------------------|-----------|
| Nitsuko | 384i | HitachiHCX5000 | INSTALLED |
| Nortel | SL/1 | -- | INSTALLED |
| PBXnsip | -- | Lodging Link PTS | INSTALLED |
| Percipia | Parallax | Avaya | INSTALLED |
| PhoneSuite | 112 | Hitachi | INSTALLED |
| Samsung | -- | Mitel / Hitachi | INSTALLED |
| Siemens | Status | -- | INSTALLED |
| Siemens | CaracasLink | Lodging Link PTS | READY |
| Status | -- | -- | INSTALLED |
| Tadiran | -- | -- | INSTALLED |
| Telecom Eye | -- | Mitel | INSTALLED |
| TMS | -- | -- | INSTALLED |
| Toshiba | DK424 | HitachiHCX5000 | INSTALLED |
| Xorcom | -- | Mitel | INSTALLED |

Third Party Sales and Catering

| Brand | Model | Version/Protocol | Status |
|------------------------------|--------|------------------|---------------|
| Amadeus (formerly Newmarket) | Delphi | Legacy | INSTALLED |
| Amadeus (formerly Newmarket) | Delphi | XML | INSTALLED |
| Amadeus (formerly Newmarket) | Delphi | FDC | INSTALLED |
| Ivvy | -- | -- | INTERNAL TEST |
| Tripleseat | -- | -- | INSTALLED |

Video Display Systems

| Brand | Model | Version/Protocol | Status |
|-----------------|-------|------------------|-----------|
| AFS MessageLink | -- | Guest Message | INSTALLED |

Voicemail

| Brand | Model | Version/Protocol | Status |
|------------------------------------|------------------------------|----------------------------|-----------|
| ActiveVoice | Repartee/Replay Plus | Hyatt/Encore | INSTALLED |
| Avaya (formerly Lucent Technology) | Intuity/GuestWork | -- | INSTALLED |
| Baypoint | NuPoint Messenger | Hyatt/Encore | INSTALLED |
| Centigram | VoiceMemo | 6.0A and Up (Hyatt/Encore) | INSTALLED |
| DuVoice | -- | -- | INSTALLED |
| Emissary | -- | -- | INSTALLED |
| Fujitsu | F9600 | SMDI - 12/97 | INSTALLED |
| HartfordCommunications | Criterion | Hyatt/Encore | INSTALLED |
| Hitachi | Integrated Voice Mail | -- | INSTALLED |
| InnOvation | InnLine | Hyatt/Encore | INSTALLED |
| Mitel | Mitel Mail/Express Messenger | Hyatt/Encore | INSTALLED |
| NEC | NEAXMail (AD8/16/40) | Hyatt/Encore | INSTALLED |
| Nortel | Meridian Mail | -- | INSTALLED |
| PhoneSuite | 112 | Hitachi | INSTALLED |
| Siemens | -- | Status | INSTALLED |
| Status | -- | -- | INSTALLED |
| TMS | -- | -- | INSTALLED |
| VoiceGate | -- | Centigram | INSTALLED |

Work Order/Housekeeping Management

| Brand | Model | Version/Protocol | Status |
|---------------|-------|--------------------|-----------|
| HotSOS/REX | -- | -- | INSTALLED |
| PurpleCloud | -- | Maestro Genomi API | INSTALLED |
| StatusTracker | -- | -- | INSTALLED |

Sales & Catering/ Spa & Activities Interfaces

Graphical Room Layout

| Brand | Model | Version/Protocol | Status |
|-------------------|---------------|------------------|--|
| TimeSaverSoftware | RoomViewer | Pro Version 6.0 | INSTALLED (Maestro Windows only) |
| Social Tables | Social Tables | -- | READY |
| StatusTracker | -- | -- | INSTALLED |

Video Display Systems

| Brand | Model | Version/Protocol | Status |
|-----------------|-------|------------------|------------------|
| AFS MessageLink | -- | Event Message | INSTALLED |
| Creston | -- | | INSTALLED |
| Janus Displays | -- | Event Message | INSTALLED |
| Scala | -- | Event Message | INSTALLED |

Spa and Activities Interfaces

| Brand | Model | Version/Protocol | Status |
|----------------|---------|------------------|------------------|
| Morpheus Cloud | Webroom | -- | INSTALLED |