



Maestro Supported Interfaces



## Revision History

Date	Revision Notes
February 2015	Rebranded Revision.
June 11, 2016	Management review and update of new interfaces.
June 15, 2016	Added ID Scanners, Revenue Management Systems, and Statustracker.
August 15, 2019	Added GDS, Mail System Integration, Maestro API Interfaces (GENOMI), Revenue Management System, Digital Marketing/Email, Table Reservation.
November 5, 2019	Aireus POS and Maestro API Interfaces (GENOMI).
November 27, 2019	Maestro API Interfaces (GENOMI).
November 29, 2019	Book4Time POS and GDS/OTA/Booking Engine Reservations.
December 12, 2019	Inntopia GDS and Inntopia (Ryan Solutions) Reputation Management (CRM).
May 12, 2020	Navis Digital Marketing/Email.
August 17, 2020	Passkey GDS.
November 18, 2020	PurpleCloud Housekeeping Management.
November 30, 2020	Graphical Room Layout



## Introduction

The following is a list of interfaces to third party systems currently supported by Maestro.

Maestro supports many interfaces using a direct interface with the system vendor using the vendors proprietary interface specifications, using HTNG/OTA standards, or using our own Maestro API, named Genomi. Additional interfaces are supported using the Control Lodging Link PTS Software and should a required interface not be listed here; it may be supported using our Control interface.

If an unlisted interface is required, please contact us to discuss if the interface has been investigated previously and for available options. Maestro does regularly develop interfaces for new products and provide an API to third parties wishing to integrate with Maestro.

Interfaces are grouped by type and each interface has the current status identified. Status values are:

- Installed - installed at one or more properties in a live environment
- Ready - completed and ready for client installation/testing, but not yet installed
- Internal Test - completed and now undergoing testing at Maestro
- Development - currently being developed
- Wait - on hold due to lack of demand
- Pending - identified as a required interface but not yet submitted for development



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## FRONT OFFICE INTERFACES

### Telephone Systems (PBX)

Brand	Model	Version/Protocol	Status
Alcatel	AHL4400	08/99 V3.0 and Up	Installed
Avaya (formerly Lucent Technology)	Definity	ASCII 04/97	Installed
Comdial		HitachiHCX5000	Installed
Defero3		Hitachi	Installed
Ericsson	BP250/MD110	Lodging Link PTS	Ready
Fujitsu	Starlog 3		Ready
Fujitsu	F9600	12/97	Installed
Hitachi	HCX5000	09/98 7.4	Installed
iMagical		Mitel	Installed
Iwatsu		Lodging Link PTS	Ready
Mitel	SX 2000		Installed
Mitel	SX200D/L/EL/ML/ICP	12/98	Installed
Mitel	3300 ICP		Installed
NEC	NEAX2400	11/95	Installed
NEC	SV8100	Hitachi	Installed
Nevotek		Lodging Link PTS	Installed



## Telephone Systems (PBX) Continued

Brand	Model	Version/Protocol	Status
Nitsuko	384i	HitachiHCX5000	Installed
Nortel	SL/1		Installed
PBXnsip		Lodging Link PTS	Installed
Percipia	Parallax	Avaya	Installed
PhoneSuite	112	Hitachi	Installed
Samsung		Mitel / Hitachi	Installed
Siemens	Status		Installed
Siemens	CaracasLink	Lodging Link PTS	Ready
Status			Installed
Tadiran			Installed
TMS			Installed
Toshiba	DK424	HitachiHCX5000	Installed



## Voice Mail

Brand	Model	Version/Protocol	Status
ActiveVoice	Repartee/Replay Plus	Hyatt/Encore	Installed
Avaya (formerly Lucent Technology)	Intuity/GuestWork		Installed
Baypoint	NuPoint Messenger	Hyatt/Encore	Installed
Centigram	VoiceMemo	6.0A and Up (Hyatt/Encore)	Installed
DuVoice			Installed
Emissary			Installed
Fujitsu	F9600	SMDI – 12/97	Installed
HartfordCommunications	Criterion	Hyatt/Encore	Installed
Hitachi	Integrated Voice Mail		Installed
InnOvation	InnLine	Hyatt/Encore	Installed
Mitel	Mitel Mail/Express Messenger	Hyatt/Encore	Installed
NEC	NEAXMail (AD8/16/40)	Hyatt/Encore	Installed
Nortel	Meridian Mail		Installed
PhoneSuite	112	Hitachi	Installed
Siemens		Status	Installed

## Voice Mail Continued

Brand	Model	Version/Protocol	Status
Status			Installed
TMS			Installed
VoiceGate		Centigram	Installed

## Call Accounting

(Compatible with most record formats and protocols)

Brand	Model	Version/Protocol	Status
Amtel	Smarty		Installed
Atlas	500		Installed
CDS	Statcom		Installed
Comdial		Hobic/Holidex	Installed
EZadvantage	Call A Matic		Installed
Genesis	UNIX	Onboard/Network	Installed
Genesis	UNIX		Installed
Genesis	Windows	Onboard/Network	Installed
Genesis	Windows		Installed
Hansen Software	CASH		Installed
Hitachi	HGX5000	Ack/Nak	Installed





## Call Accounting Continued

Brand	Model	Version/Protocol	Status
Homisco		Hobic/Holidex	Installed
ICSS			Installed
InnOvation	InnCharge/InnLine 2020		Installed
InnTel	1500		Installed
Intech	Housecall\$	Holidex	Installed
ISI	Infortext		Installed
Broadsoft (formerly Jazz)			Installed
MDR	MDR-5000	Ack/Nak	Installed
PhoneBill		Ack/Nak	Installed
PhoneSuite	112	Hobis A	Installed
ProfitWatch		Ack/Nak	Installed
RSI (Telecost)		Ack/Nak	Installed
Siemens		Status	Installed
Status			Installed
Tality			Installed
Tel Electronics	Inn-Form Plus/XL	PMS/HX	Installed



## Call Accounting Continued

Brand	Model	Version/Protocol	Status
TMS			Installed
Ultimate	Innservice	TCP/IP (No ACK/NAK)	Installed
XETA		HMS/Holidex	Installed
XIOX Corp	Prophet-h		Installed

## Point Of Sale

Brand	Model	Version/Protocol	Status
Active Golf	GEN	Micros	Installed
Aireus		Micros 4700	Installed
Aloha		Micros	Installed
BevoPOS	Benseron	Micros	Installed
Book4Time		Micros 4700	Installed
Digital Dining		Micros	Installed
EasiPOS		Micros	Installed
General Meters		Maestro Generic	Ready
Generic (Ramesys UK)		2.1	Installed
HARMS Millennium		Micros	Installed
HSI		Micros	Installed



## Point Of Sale Continued

Brand	Model	Version/Protocol	Status
Infogenesis		Revelation (TCP/IP, XML)	Installed
IQ		Maestro Generic	Installed
Jencess	ServeWay/Saleway		Installed
Logivision		Maestro Generic	Installed
Micros		E7/2700/3700/4700/8700/9700 (RS232, TCP/IP)	Installed
MobileBytes		Micros	Installed
OTF On the Floor		Micros	Installed
PARS		Micros	Installed
Pixel Point		Micros	Installed
Posera	Maitre'D	Micros	Installed
POSitouch		POSitouch/Micros	Installed
Prosalon		Micros	Installed
QuadraNet	EPOS	Maestro Generic	Installed
Remanco		Vision PMSI	Installed
RetailPro		Micros	Installed
RTP Ski Ticketing		Micros	Installed
Sable		Micros/Squirrel	Installed



## Point Of Sale Continued

Brand	Model	Version/Protocol	Status
Sharp	5700	Micros	Installed
Silverware	Classic	Network-Standard/Enhanced	Installed
Silverware	Classic	Micros	Installed
Silverware	Avrio	TCP/IP	Installed
Siriusware Ski Ticketing		Micros	Installed
SpaSoft		Micros	Installed
Squirrel		CHS/Lanmark3/Lanmark6	Installed
System3		Micros	Ready
SzenCorp	Szen18	Micros	Installed
Tee-On Golf Systems		Micros	Installed



## In Room Entertainment

Brand	Model	Version/Protocol	Status
Direct TV		Lodgenet	Installed
Galavu		Video Checkout	Installed
Guestek		Video Checkout	Installed
Guest-Tek		Maestro Genomi API	Installed
Intelity		Maestro Genomi API	Installed
Lodgenet		Simple Billing Only	Installed
Lodgenet		Video Checkout	Installed
MovieLink		1.7	Installed
NXTV		Video Checkout	Installed
On-Command		Simple Billing Only	Installed
On-Command		Video Checkout	Installed
Quadriga		Video Checkout	Installed
Sonifi		Lodgenet	Installed
Time Warner		Video Checkout	Installed
World Cinema		Lodgenet	Installed



## Keycard

Brand	Model	Version/Protocol	Status
CISA		Lodging Link PTS	Ready
Hotek			Installed
Kaba Ilco	System 700	Gateway / Direct	Installed
Marlok			Installed
Onity (formerly Tesa)	HT24	4.x, 5.x	Installed
Saflok	5000 / 6000 / Ambience		Installed
Salto	Hams v1.3	Onity (Tesa) Protocol	Installed
VingCard Elsafe	VC2100	1.3	Installed
Visionline/TimeLox		PMS 1511	Installed

## Credit Card

Brand	Model	Version	Status
Elavon	Fusebox		Installed
PXP (Servebase)			Installed
Shift 4	Lighthouse Transaction Manager (formerly Dollars On The Net)		Installed

## GDS/OTA/Booking Engine Reservations

Brand	Model	Version	Status
Allegiant	Direct	2 way	Pending
Avvio		2 way	Installed
Cendyn		2 way	Installed
Expedia		2 way	Installed
Fuel Interactive		2 way	Installed
GenaRes		2 way	Installed
HBSI		2 way	Pending
Hosteeva		2 way	Installed
Innlink		2 way	Installed
Inntopia		2 way	Installed
LeisureLink		2 way	Installed
Luxury Res		2 way	Installed
Mobius		2 way	Installed
MyBookingPal		2 way	Installed
Net Affinity		2 way	Installed
Open Hospitality		2 way	Installed
Passkey		2 way (enhanced with res upload)	Installed
Pegasus	2 way	Installed	
ResWave	2 way (enhanced with res upload)	Installed	
Sabre	SynXis	2 way	Installed
		2 way (enhanced with res upload)	
SiteMinder		2 way	Installed
Travel Tripper		2 way	Installed
Travelclick	iHotelier /PMS Connect	2 way	Installed
		2 way (enhanced with res upload)	
Travelclick GMS		2 way (enhanced with res upload)	Development
TravLynx/Innlink		2 way	Installed
Trust		2 way	Installed

## GDS/OTA/Booking Engine Reservations Continued

Brand	Model	Version	Status
UniRez		1 way	Installed
Vertical Booking		2 way	Development
VIAD		2 way	Installed
Windsurfer		2 way	Installed

## Internet Access Billing

Brand	Model	Version/Protocol	Status
CAIS Internet			Installed
CISCO	BBMS		Installed
Golden Tree			Installed
Guestek			Installed
Intello			Installed
Nomadix		HOBIC/Micros	Installed
TravelNet		Data Valet	Installed
Wayport			Installed

## Mail System Integration

Brand	Model	Version/Protocol	Status
Experian		QAS	Installed





## G/L Export

Brand	Model	Version	Status
Aptech Profitvue	User Defined	CSV/TXT	Installed
Dataplus	Legacy / DPHS	CSV/TXT	Installed
Great Plains	User Defined	CSV/TXT	Installed
IDSbooks			Installed
M3	User Defined	CSV/TXT	Installed
MYOB		CSV/TXT	Installed
Navision		CSV/TXT	Installed
Quickbooks	IIF (Intuit Interchange Format)	CSV/TXT	Installed
Sage	50 Canada (formerly Simply Accounting)	CSV/TXT	Installed
Sage	50 US (formerly PeachTree)	CSV/TXT	Installed
Sage	100 (formerly Mas 90 / Mas 200)	CSV/TXT	Installed
Sage	300 (formerly AccPac)	CSV/TXT	Installed
Solomon		CSV/TXT	Installed
Sun Financial		CSV/TXT	Installed
Timberline		CSV/TXT	Installed



## Maestro API Interfaces (GENOMI)

Brand	Model	Version	Status
Deep Blue			Installed
Fetch			Installed
GMS (formerly ZDirect, & Digital Alchemy)			Installed
HospitalityWiFi			Installed
Intelity			Installed
IVY Go Moment			Installed
KeyPR			Installed
KnowCross			Installed
Listrak			Installed
Nonius			Installed
Nuvola			Installed
OpenKey			Installed
Revinat			Installed
SnapShot			Installed
Track Plus			Installed
Trust You			Installed
Unifocus			Installed



## Maestro API Interfaces Continued

Brand	Model	Version	Status
Zaplox			Installed
Zingleme			Installed
PurpleCloud			Installed

## Corporate Accounting

Brand	Model	Version	Status
Corporate Upload G/L, A/R, T/A	Generic		Installed

## Revenue Management

Brand	Model	Version	Status
EZRMS		1 way	Installed
EZRMS		2 way	Installed
IDeaS		1 way	Installed
IDeaS		2 way	Installed
Rainmaker	GuestRev	2 way	Installed
RateGain			Pending
eRevMax/RateTiger			Pending
Duetto		2 way	Installed



## Revenue Management Continue

Snapshot		1 way	Installed
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## Video Display Systems

Brand	Model	Version	Status
AFS MessageLink		Guest Message	Installed

## Third Party Sales and Catering

Brand	Model	Version	Status
Amadeus (formerly Newmarket)	Delphi	Legacy	Installed
Amadeus (formerly Newmarket)	Delphi	XML	Installed
Amadeus (formerly Newmarket)	Delphi	FDC	Installed

## Parking Control

Brand	Model	Version	Status
McGann			Installed

## Minibar

Brand	Model	Version	Status
AMS	AutoClassic	Full Duplex	Installed
Dometic			Installed
TMS-Mini Bar Posting			Installed

### Table Reservation

Brand	Model	Version	Status
Silverware			Ready

### Energy Management

Brand	Model	Version	Status
Alerton		Scientific Atlanta	Installed
Gentec			Installed
InnComm		Scientific Atlanta	Installed
Johnson Control		Scientific Atlanta	Installed
Trane		Polarsoft	Installed
WiSuite		Scientific Atlanta	Installed

### Cashless Vending

Brand	Model	Version	Status
C-Star			Ready

### Reputation Management (CRM - Customer Relations Management)

Brand	Model	Version	Status
Revinat		Maestro API Genomi	Installed
Inntopia (Formerly Ryan Solutions)	Ryan Solutions	1 way	Installed

## Digital Marketing / Email

Brand	Model	Version	Status
Cendyn			Installed
Digital Alchemy		Data2gold	Installed
GuestFolio			Installed
Navis			Installed
Qualitlis			Installed
Revinat		Maestro Genomi API	Installed
Stash Rewards			Installed
Zdirect		Maestro Genomi API	Installed

## Work Order/Housekeeping Management

Brand	Model	Version	Status
HotSOS/REX			Installed
PurpleCloud		Maestro Genomi API	Installed
StatusTracker			Installed

## Tablet Check In/Check Out

Brand	Model	Version	Status
It Just Works Software	iPad		Installed

## ID Scanners (Passport/Driver's License)

Brand	Model	Version	Status
TTI	3m		Installed
Samsotech			Installed

## SALES AND CATERING INTERFACES

### Video Display Systems

Brand	Model	Version	Status
AFS MessageLink		Event Message	Installed
Creston			Installed
Janus Displays		Event Message	Installed
Scala		Event Message	Installed

### Graphical Room Layout

Brand	Model	Version	Status
TimeSaverSoftware	RoomViewer	Pro Version 6.0	Installed (Maestro Windows only)